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## Truecaller Service-specific Terms for Synthetic Voice Feature

Welcome to use the Truecaller "Your Synthetic Voice" feature (hereafter "Synthetic Voice feature" or "feature"). By using this feature, you agree to be bound by these Service-specific Terms for Synthetic Voice Feature ("Synthetic Voice Terms"), as well as the Truecaller [Terms of Service](#) and [Privacy Policy](#). If you do not agree to these terms, please do not use the feature.

By "Truecaller", "we" or "us" we mean the Truecaller group company with which you have entered into the [Terms of Service](#) with, determined based on your place of residence.

### 1. Service Description

The Synthetic Voice feature allows you to create a synthetic voice model based on your voice recordings, which will be used by the Truecaller Assistant to answer calls on your behalf. The synthetic voice model is created using Microsoft Azure AI Speech services and will be a synthetic representation of your voice.

### 2. Your Voice Recordings

By using the Synthetic Voice feature, you grant Truecaller and Microsoft a license to record, use, and store your voice solely for creating a synthetic voice model. This model will only be used by the Truecaller Assistant to answer calls on your behalf, providing a personalized experience for you and your callers.

When you agree to use this feature, you grant Truecaller and Microsoft permission to:

- Record your voice, including a consent statement and additional voice samples
- Use your voice recordings to create a synthetic voice model that mimics your voice
- Store your voice recordings and the resulting synthetic voice model securely
- Use the synthetic voice model within the Truecaller Assistant feature to answer calls on your behalf

Your voice recordings will only be used for the specific purpose of creating and using the synthetic voice model within the Truecaller Assistant feature. Truecaller and Microsoft will not use your voice recordings or the synthetic voice model for any other purpose without your explicit consent.



You can revoke this permission at any time by deleting your voice recordings and the synthetic voice model through the Truecaller app settings. Once deleted, your voice data will be permanently removed from Truecaller's and Microsoft's systems.

### **3. Your Responsibilities**

You agree to use the Synthetic Voice feature in compliance with all applicable laws and regulations. You agree to only record your own voice, and may not use the feature to create voice models based on anyone else's voice or to use pre-existing recordings for training the voice model. You may not use the voice model created in the Truecaller feature in any other service or for any other purposes than what is stated herein. You are solely responsible for the content of your voice recordings and any misuse of the synthetic voice model.

### **4. Intellectual Property**

You retain all rights to your voice recordings. You provide a license for Truecaller and Microsoft to use your recording and the synthetic voice solely for the purposes described herein. Truecaller and Microsoft do not claim any ownership rights in your voice recordings but retain all intellectual property rights in the Synthetic Voice feature, the Truecaller Assistant, and related technologies.

### **5. Privacy and Security**

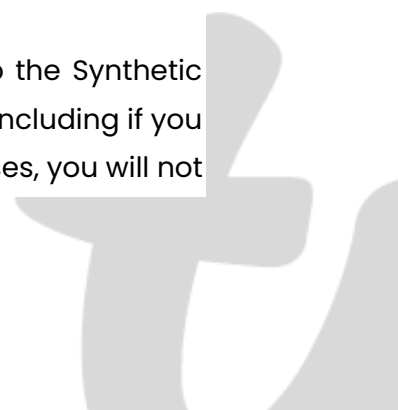
Truecaller and Microsoft will use commercially reasonable measures to secure and protect your voice recordings and the resulting synthetic voice model. Your data will be processed and stored in accordance with the Truecaller [Privacy Policy](#) and the Microsoft Azure AI Speech services terms and conditions.

### **6. Right to Delete Data**

You may delete all data related to your synthetic voice, including voice recordings and the synthetic voice model, at any time through the Truecaller app settings. Upon deletion, all data will be permanently removed from Truecaller's and Microsoft's systems within a reasonable timeframe.

### **7. Termination and Suspension**

Truecaller reserves the right to suspend or terminate your access to the Synthetic Voice feature at any time, with or without prior notice, for any reason, including if you violate these Synthetic Voice Terms or our [Terms of Service](#). In such cases, you will not





be entitled to any compensation, damages, or legal relief related to the suspension or termination.

## **8. Disclaimer of Warranties and Limitation of Liability**

The Synthetic Voice feature is provided "as is" and without warranty of any kind. Truecaller and Microsoft disclaim all warranties, whether express, implied, or statutory, including but not limited to warranties of merchantability, fitness for a particular purpose, and non-infringement.

In no event shall Truecaller or Microsoft be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or in connection with your use of the Synthetic Voice feature.

## **9. Changes to Terms and Conditions**

Truecaller reserves the right to modify these Synthetic Voice Terms at any time. You will be notified of any changes via email or through the Truecaller app. Your continued use of the Synthetic Voice feature after the changes constitutes acceptance of the updated terms and conditions.

## **10. Contact and support**

If you experience any issues with the feature, or have other questions, please reach out to [support@truecaller.com](mailto:support@truecaller.com).

## **11. Governing law and dispute resolution**

The clauses set forth in the [Terms of Service](#) regarding governing law and dispute resolution shall also apply to these Synthetic Voice Terms.

